

# Individual/Family dental | Change form

MUST BE SUBMITTED ELECTRONICALLY. PDF FOR RECORDING DATA ONLY.

## Section 1 | Current policyholder information

Member ID number		Group number		Date of birth	
First name			M.I.	Last name	
Primary phone number	Alternate phone number	Email			

How do you prefer we communicate with you during the application process? Phone Email

### Changes to be made.

You may skip section(s) that do not apply to the change(s) you are making.  
However, you must return all pages - even if blank.

## Section 2 | Address change

Residential street		City	State	ZIP	County
Mailing street			City	State	ZIP
Billing street			City	State	ZIP

## Section 3 | Name change

From: First name	Middle initial	Last name
To: First name	Middle initial	Last name
Is this name change as a result of marriage? Yes No Marriage date:		Is this name change as a result of divorce? Yes No Divorce date:

Other reason for change

Date of change:

## Section 4 | Billing change

Monthly bank draft (Must complete attached bank draft form)

Monthly direct billing (Paper bill)

## Section 5 | Delete person(s) from the policy

First name	M.I.	Last name	Suffix	Date of birth (mm/dd/yyyy)	Reason code* (see below)	Date of change

\*Reason codes: 1 - Divorce 2 - Aging off 3 - Marriage 4 - Death 5 - Other



Arkansas  
**BlueCross BlueShield**

An Independent Licensee of the Blue Cross and Blue Shield Association

## Section 6 | Ownership change

Complete this section only when the primary policyholder is being removed. **Both the current policyholder and the new policyholder must sign the change form.**

<b>From:</b> First name	Middle initial	Last name
To: First name	Middle initial	Last name

## Section 7 | Split policy

Indicate the name of the covered person(s) you want covered on a separate policy with identical coverage.

First name	M.I.	Last name	Suffix	Date of birth (mm/dd/yyyy)	Reason code* (see below)	Date of change (mm/dd/yyyy)

**Reason codes:** 1 - Divorce 2 - Aging off 3 - Marriage 4 - Other (specify below)

Please provide phone number, email and address information for new policyholder ONLY:

Primary phone number	Alternate phone number	Email	
Residential street	City	State	ZIP
Mailing street	City	State	ZIP
Billing street	City	State	ZIP

**Please set up the billing mode for my new policy**

**Monthly bank draft** (Must complete attached bank draft form)

**Monthly direct billing** (Paper bill)

## Section 8 | U.S. citizenship status

Additional information may be required.

Yes No **Are all applicants U.S. citizens? If "No", please provide the name(s) of the applicant(s) who are not U.S. citizens.**

Name

Name

## Section 9 | Adding spouse or dependent(s)

Please add the following dependent(s):

**IMPORTANT NOTE:** Children age 26 and older must apply on their own

First name	M.I.	Last name	Suffix	Relationship	Sex	Date of birth	Social Security no.

Waiting periods do not apply to children age 18 and under.

If your application is received within 30 days of the termination date of your previous coverage and no later than 60 days from the effective date of your new Arkansas Blue Cross policy, the six-month waiting periods for minor restorative services for adult Silver, Gold, Platinum and Platinum Premium plans, and major services for adult Gold and Platinum plans, will be waived. For Platinum Premium plans, the 12-month waiting period will be reduced to six months. You must show proof of prior continuous comparable dental insurance by providing a copy of your previous dental policy Certificate of Coverage and benefit schedule, which lists the coverage for services provided.

**You may include these documents with your change form. If you are submitting these documents after submission of your change form, fax them to Arkansas Blue Cross at 501-378-3752 or email them to [CRMCustomerService@arkbluecross.com](mailto:CRMCustomerService@arkbluecross.com).**

**Section 9 | Adding spouse or dependent(s) (Continued)**

Yes No **Are all the added individual(s) permanent, legal residents of Arkansas? If "no," please provide:**

Name

Address

Reason

Yes No **Have any of the proposed insureds had any other dental coverage within the last 12 months? If yes, list:**

Name	Effective date	Termination date

**Please read before signing**

I UNDERSTAND: (1) This application may be rejected. (2) If accepted, the insurance applied for shall not become effective until the date shown on my schedule of benefits and the adjusted premium, if applicable, is paid in full. (3) If my application is accepted relying on my representations on this document, any coverage which may be issued to me shall be invalid if based on false information. (4) My signature authorizes Arkansas Blue Cross and Blue Shield to coordinate benefits under this policy with other insurance I have which is subject to coordination. (5) Arkansas Blue Cross and Blue Shield may phone me for additional information that may help with the timely processing of my application. In signing below, I represent that the statements and answers given in this application and any signed and dated addendum to this application are true, complete and correctly recorded.

**I certify that I signed this application in the state of Arkansas.**

**Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.**

**Signature section (please sign appropriate line only)**

**Current policyholder OR parent/legal guardian (if policy for a minor)**

Please print	Please sign	Date signed
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**New policyholder**

Please sign	Date signed
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**Custodial parent section**

Custodial parent's name (please print)	Telephone No.
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**Custodial parent's address**

Street or P.O. box	City	State	County	ZIP
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Custodial parent's signature	Date signed
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**For home office use only (Do not write in this space)**

## Return instructions

**Please return this signed form to:**

Arkansas Blue Cross and Blue Shield

Attn: Change Request

PO Box 2181

Little Rock, AR 72203-2181

Fax: 501-378-3752

Email: [CRMCustomerService@arkbluecross.com](mailto:CRMCustomerService@arkbluecross.com)

# Pre-authorized bank draft | Monthly program sign-up form

Our monthly bank draft service makes premium payments easy and convenient for you. Just a few steps now help assure your payments are made accurately and timely.

**1. Complete the information below.**

**1. Mail this completed authorization form to:**

Arkansas Blue Cross and Blue Shield  
 Attn: Cashiers (Drafts)  
 P.O. Box 3590  
 Little Rock, AR 72203

**Important: Please read before signing**

I authorize Arkansas Blue Cross and Blue Shield, USABLE Life, and the BANK indicated below, to debit my Arkansas Blue Cross and/or USABLE Life premium from my checking or savings account indicated below. This authority is to remain in full force and effect until my BANK has received written notification from me of the Pre-Authorized Bank Draft Program termination in such time and manner as to afford the BANK a reasonable opportunity to act on it, or until the BANK has sent me ten (10) days' written notice of the BANK's termination of this agreement.

I understand that by revoking the Pre-Authorized Bank Draft Program after I have agreed to it, I also will be terminating my Arkansas Blue Cross and/or USABLE Life coverage, UNLESS Arkansas Blue Cross and/or USABLE Life has received written notice from me of my desire to continue coverage at least twenty (20) days prior to the next Pre-Authorized Bank Draft Program withdrawal date.

I understand that an insufficient check fee will be assessed for any payment returned to Arkansas Blue Cross as a result of insufficient funds.

**Insured's information**

<b>First name</b>		<b>Last name</b>		
<b>Street address</b>	<b>Apt. no.</b>	<b>City</b>	<b>State</b>	<b>ZIP</b>

**Arkansas Blue Cross and Blue Shield member ID**

**Bank account information**

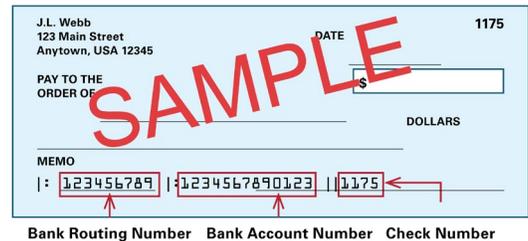
**Bank name**

**Name on account** (If different than the proposed insured)

<b>Routing number</b>	<b>Account number</b>
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**Type of account**

Checking    Savings



**Signature**

<b>Signature of bank account holder</b>	<b>Date</b>
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After Arkansas Blue Cross receives and processes this completed authorization form, you will receive a letter providing the effective date of your first scheduled draft. We hope you find this bank draft service of value. It is our privilege to serve you. Thank you for your business!

**For office use only**  
 (please do not write in this space)

<b>ID No.</b>
<b>Effective date</b>



USABLE Life is an independent company and operates separately from Arkansas Blue Cross and Blue Shield. USABLE Life does not sell or service Arkansas Blue Cross and Blue Shield products. USABLE Life is solely responsible for the term life and critical illness policies referenced in your policy.